

Consultation Center for Travelers

with Confirmed Illness or Fever While in Okinawa

T A C O (Traveler's Access Center Okinawa)
[Reception hours] 8:00 to 21:00 TEL 098-866-2129

Telephone consultations when you feel indisposed, etc.,
consultations by a nurse, etc.

If you require or desire a
consultation

Mild symptoms

Medical institution

Fever, upper respiratory tract
inflammation, etc.

Other

PCR test or antigen test

Health guidance

Notification of Results

Positive

Negative

1. Persons who must report a case of infection

- (1) Persons 65 years of age or older
- (2) Persons requiring hospitalization
- (3) Persons at risk of severe disease +
persons in need of drugs for treatment etc.
- (4) Pregnant women

2. Persons who need not report a case of infection

* Persons registered at the infected
persons registration center

Deterioration of
physical
condition, etc.

Registered by
the person
themselves

Information on medical
examinations or prefectural
accommodation and
treatment facilities

Rest at your hotel

Partnership with TACO to host foreign tourists

[Inbound Medical Response Multilingual Call Center]

Business: Consultations with foreign tourists about sudden illness or
injuries

■ Free Phone Medical Consultation

TEL 0570-050-235

Target users: Foreign tourists, etc.

* English, Chinese (Mandarin, Cantonese), Korean, Portuguese, Tagalog, Vietnamese, Spanish, Indonesian
• Thai, Nepalese, French, Russian, Burmese, Hindi, Mongolian, Persian, Taiwanese (18 languages in total)

[Okinawa Multilingual Contact Center]

Business: Interpreting services for foreign tourists, including
sightseeing information about Okinawa (hotels and travel
methods), and emergency support

<https://www.okinawa-mcc.jp/?lang=en>



Information dissemination in multiple languages

[VISIT OKINAWA JAPAN]

• Okinawa Sightseeing Information Dissemination Page

<https://visitokinawajapan.com/>



Related Government Links

[COVID-19 Consultation Office]

Ministry of Health, Labour and Welfare

<https://www.c19.mhlw.go.jp/area-jp.html>

[Multilingual Call Center] "Japan Visitor Hotline" JNTO

TEL 050-3816-2787 (available 24 hours a day, 365 days a year)



■ Emergency response, including in cases of infection

• In order to travel in Japan with peace of mind

- Guide for when you are feeling ill - Japan Tourism Agency

https://www.jnto.go.jp/emergency/jpn/mi_guide.html

• Guide for the Use of Medical Institutions for Foreigners
Japan Tourism Agency

* Japanese, English, Chinese (Traditional/Simplified), Korean, Thai

<https://www.jnto.go.jp/emergency/jpn/support.html>



Okinawa Prefecture Antigen Qualitative Tests and the Infected Person Registration Center

[Reception hours] 10:00 to 12:00, 13:00 to 17:00

TEL 080-4102-0267 080-6488 - 2381 080-6488-2382

